



Ross Robertson Aged Care

19 Cornhill Road
Victor Harbor SA 5211
t: (08) 8551 0600

www.allity.com.au

Making every day the best it can be


Allity



Living at Allity

Allity Aged Care is a network of 43 Homes located across Australia. The collective experience of our group places us among the most-established providers within the Australian Aged Care Industry.

Proud to be Called Home – Every Allity Home is exactly what the name implies – a place where our residents can continue to share every day experiences with family, make it their own and maintain active and rewarding lifestyles in a way that is meaningful.

Living at Allity is all about making the best of every day regardless of life's limitations, and to continue enjoying hobbies and interests or maybe even pick up new ones.

Your Room, Your Space – Our Home is your home and your room is ready to be personalised just the way you like it. While each Home is unique in its design, a common theme applies throughout, to create a variety of shared spaces for family, friends and neighbours to enjoy together.

Living and Lifestyle – Get out and about with organised trips, join in a daily activity or just pull up an armchair in the company of your neighbours, the choice is always yours.

Family and friends are actively encouraged to be part of every day life with us, to participate

in activities, events and celebrations, and above all to make every day the best it can be for our residents and each other.

Food, Family and Friends – Presenting nutritious meals that wake up the taste buds is what keeps our residents happy, healthy and active. We also know the best way to promote social interaction is around a hearty meal or casual lunch, which is why friends and family will always have a seat at our table.

A Focus on Wellness – Care begins with understanding our residents' life stories. Quality time invested in knowing each and every individual is our passion – be it favourite foods, movies, music or pastimes, the more we know the more we are able to enhance the living experience.

The collective focus of our qualified care and services staff is on wellness and encouraging our residents to live a full and meaningful life that complements each and every individual's choices.

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Overview

Welcome to Ross Robertson. Ideal seaside living among an active local community, is the best way to describe Ross Robertson Aged Care.

Positioned on the picturesque Fleurieu Peninsula, our Home is in close proximity to the Victor Harbor township and local shops where life is a balance of relaxation and tranquillity, with plenty to keep you busy if you so choose.

At Ross Robertson, we are proud of the reputation of excellence that we have built in the local community. Our highly qualified and experienced staff work around the clock, every day of the year giving you the comfort and security of knowing someone is on-hand to provide care and services as and when needed.

We recognise the importance of offering variety and meaningful activity that complements our residents' individual lifestyle preferences. A diverse schedule of activities led by our lifestyle team can be tailored to meet individual needs – the choice is always yours.

ACTIVITIES

Arts, craft and music
Bus outings
Exercise classes
Computer activities
Outdoor and indoor activities
Special events and celebrations
Community engagement



HOME FEATURES

Single rooms with private or shared ensuites
Private and secure gardens
Café
Heating and air-conditioning

CARE AND SERVICES

24-Hour Emergency Call System
Registered Nurses
Permanent, Respite and Palliative Care
Allity bus transport
Physiotherapy and Podiatry
Hairdressing services
Personal laundry service

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For assistance or to learn more about our Home please call us today.

t: (08) 8551 0600 or e: gm.rossrobertson@allity.com.au

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ALLITY HOMES

NEW SOUTH WALES

Bass Hill

119 Robertson Rd,
Bass Hill 2197
t: (02) 9644 6122

Bayside

136 Marconi Rd,
Bonnells Bay 2264
t: (02) 4973 6799

Beechwood

3-17 Albert St,
Revesby 2212
t: (02) 8774 5400

Brentwood

28 Glebe St,
Parramatta 2150
t: (02) 9635 1114

Calare

124 March St,
Orange 2800
t: (02) 6362 2311

Coastal Waters

100 The Wool Rd,
Worring Heights 2540
t: (02) 4443 0077

Gosling Creek

1503 Forest Rd,
Orange 2800
t: (02) 6369 9800

Greenwood

9-17 Hinemao Ave,
Normanurst 2076
t: (02) 9372 3400

Pemulwuy

11 Pastoral Circuit,
Pemulwuy 2145
t: (02) 8863 9000

Pendle Hill

2 Wyena Rd,
Pendle Hill 2145
t: (02) 9631 1066

Redleaf Manor

16 Flavelle St,
Concord 2137
t: (02) 8762 6000

Riverwood

990 Padman Dr,
West Albury 2640
t: (02) 6023 9700

Rosemore

18 Kingsgrove Rd,
Belmore 2192
t: (02) 9718 6156

Willandra

19-21 George St,
Marrickville 2204
t: (02) 9569 4117

QUEENSLAND

Keperra Sanctuary

998 Samford Rd,
Keperra 4054
t: (07) 3355 5599

Villa Serena

2 Easthill Dr,
Robina 4226
t: (07) 5665 5999

SOUTH AUSTRALIA

Carinya

39 Fisher St,
Myrtle Bank 5064
t: (08) 8130 6444

Charles Young

53 Austral Tce,
Morphettville 5043
t: (08) 8350 3600

Hillside

177 Longwood Rd,
Heathfield 5153
t: (08) 8339 4815

Hillside Gardens Retirement Living

177 Longwood Rd,
Heathfield 5153
t: (08) 8339 4815

Holly

16-24 Penneys Hill Rd,
Hackham 5163
t: (08) 8392 6700

Little Para

24-28 Wayford St,
Elizabeth Vale 5112
t: (08) 8259 9888

Marten

110 Strathfield Tce,
Largs North 5016
t: (08) 8248 9555

Ridgehaven

Gate 3 Hazel Grv,
Ridgehaven 5097
t: (08) 8397 0100

Ross Robertson

19 Cornhill Rd,
Victor Harbor 5211
t: (08) 8551 0600

Smithfield

1 Warooka Dr,
Smithfield 5114
t: (08) 8254 4700

Somerton Park

7 Grainger Rd,
Somerton Park 5044
t: (08) 8490 4600

Walkerville

160 Walkerville Tce,
Walkerville 5081
t: (08) 8342 8300

VICTORIA

Avonlea

3-7 Patty St,
Mentone 3194
t: (03) 9545 4800

Bayside

5 McDonald St,
Mordialloc 3195
t: (03) 8543 3100

Camberwell Green

12-14 Hunter Rd,
Camberwell 3124
t: (03) 9888 6133

Claremont Terrace

231 McKinnon Rd,
McKinnon 3204
t: (03) 9964 9000

Glendale

265 Heaths Rd,
Werribee 3030
t: (03) 8742 8888

Greenview

33-37 Mitcham Rd,
Donvale 3111
t: (03) 8841 0800

Highwood Court

359 Warrigal Rd,
Burwood 3125
t: (03) 8831 0500

Lexington Gardens

18 Villa Rd,
Springvale 3171
t: (03) 9574 6699

Lilydale

475 Swansea Rd,
Lilydale 3140
t: (03) 9739 3300

Medina Manor

200A Smith St,
Thornbury 3071
t: (03) 9290 6400

Montclair

18 Montclair Ave,
Brighton 3186
t: (03) 9596 8858

Princeton View

29 Heathfield Rd,
Brighton East 3187
t: (03) 8591 0200

Riddell Gardens

Cnr Riddell Rd
& Spavin Drive,
Sunbury 3429
t: (03) 9218 5200

Tannoch Brae

46 Aldershot Rd,
St Albans Park 3219
t: (03) 5248 5814

Templestowe Manor

410-418 Thompsons Rd,
Lower Templestowe 3107
t: (03) 9850 8877

Templestowe Manor Independent Living

410-418 Thompsons Rd,
Lower Templestowe 3107
t: (03) 9850 8877

Trevi Court

95 Bulla Rd,
Essendon 3040
t: (03) 9374 3500

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Charter of Aged Care Rights

I have the right to:

1. safe and high quality care and services;
2. be treated with dignity and respect;
3. have my identity, culture and diversity valued and supported;
4. live without abuse and neglect;
5. be informed about my care and services in a way I understand;
6. access all information about myself, including information about my rights, care and services;
7. have control over and make choices about my care, and personal and social life, including where the choices involve personal risk;
8. have control over, and make decisions about, the personal aspects of my daily life, financial affairs and possessions;
9. my independence;
10. be listened to and understood;
11. have a person of my choice, including an aged care advocate, support me or speak on my behalf;
12. complain free from reprisal, and to have my complaints dealt with fairly and promptly;
13. personal privacy and to have my personal information protected;
14. exercise my rights without it adversely affecting the way I am treated.

Consumer

Provider

Consumer (or authorised person)'s signature (if choosing to sign)

Signature and full name of provider's staff member

Full name of consumer

Name of provider

/ /

Full name of authorised person (if applicable)

Date on which the consumer was given a copy of the Charter

/ /

Date on which the consumer (or authorised person) was given the opportunity to sign the Charter

Charter of Aged Care Rights

Consumers

Consumers have the option of signing the Charter of Aged Care Rights (the Charter). Consumers can receive care and services even if they choose not to sign.

If a consumer decides to sign the Charter, they are acknowledging that their provider has given them a copy of the Charter, and assisted them to understand:

- information about consumer rights in relation to the aged care service; and
- information about consumer rights under the Charter.

Providers

Under the aged care law, providers are required to assist consumers to understand their rights and give each consumer a reasonable opportunity to sign the Charter. Providers must give consumers a copy of the Charter that sets out:

- signature of provider's staff member;
- the date on which the provider gave the consumer a copy of the Charter; and
- the date on which the provider gave the consumer (or their authorised person) the opportunity to sign the Charter;
- the consumer (or authorised person)'s signature (if they choose to sign); and
- the full name of the consumer (and authorised person, if applicable).

The provider will need to retain a copy of the signed Charter for their records.