

23 November 2021

Coronavirus Update – Visitor Access Allity Homes

We take this opportunity to provide a more detailed update to families and representatives in relation to visitor access across Allity Homes. This is in light of both domestic and international travel progressively opening across the country in the lead up to the festive and holiday season subject to state based requirements for vaccination and quarantine rules.

As a priority, our aim is to provide an environment for our residents, families and staff in facilitating safe visitor access. It is up to all of us to exercise diligence in our personal hygiene practices as well as ensuring at any point in time we are adhering to state mandated requirements for vaccinations. This is particularly important if families are now traveling interstate to visit loved ones.

	South Australia SA Health	Victoria DHHS	New South Wales NSW Health	Queensland QLD Health
Visitor numbers and COVID-19 vaccination	<p>From 6 December 2021, a person can only enter or remain on the premises of if they have received at least 2 doses of COVID-19 vaccine approved by the TGA.</p> <p>Masks must be worn at all times while visiting.</p> <p>Re: SA Health Visitor Screening Checklist</p>	<p>Up to 5 fully vaccinated visitors/day.</p> <p>Unvaccinated visitors must pre-book and only 1 visitor per resident per day for 30 minutes.</p> <p>Masks must be worn at all times while visiting.</p>	<p>2 fully vaccinated visitors aged 12 years and over + 2 children under 12 years/day.</p> <p>Visitors must be fully vaccinated with at least two doses of COVID-19 vaccine approved by TGA.</p> <p>Masks must be worn at all times while visiting.</p>	<p>Visitors must be fully vaccinated.</p> <p>There are no visitor number restrictions to aged care facilities, if you meet the requirements stated in the QLD Protecting Residential Aged Care Residents site</p> <p>Masks must be worn at all times while visiting.</p>
Visitor requirements and resident outings <i>All outings must abide by the state's current Public Health orders</i>	<p>Residents are able to leave the facility and attend family gatherings or for other reasons.</p>	<p>Fully vaccinated visitors should visit in residents' rooms, but can use common areas.</p> <p>Where visitors are not fully vaccinated, visits should occur outdoors and not in common areas.</p> <p>Residents are permitted to leave the facility for outings.</p>	<p>Visits should not be in any inside communal areas.</p> <p>All visitors must wear a surgical mask while visiting indoors.</p> <p>Residents are able to leave the facility and attend family gatherings or for other reasons.</p>	<p>Residents are able to leave the facility and attend family gatherings or for other reasons.</p>
Interstate / international travellers	<p>Relatives who travel from anywhere other than a low community transmission zone to provide end of life support are permitted to visit within 14 days of entering SA.</p> <p>Appropriate PPE must be worn while on the premises and provide written evidence of a negative COVID-19 test.</p>	<p>No limits on travel in Victoria, vaccination requirements will apply.</p> <p>People leaving Victoria may be impacted by rules at your destination. Check before booking and visiting loved ones.</p>	<p>No limits on travel in NSW, vaccination requirements will apply.</p> <p>International travelers are not permitted to enter if they have arrived from overseas within the previous 7 days.</p> <p>You must get a COVID19 test within 24 hours of arriving in NSW and again on or after Day 7.</p>	<p>You may enter a residential aged care facility if you have been in an interstate area of concern in the last 14 days or since the identified start date (whichever is shorter) if you obtain a negative COVID-19 PCR test result in QLD</p>
Compassionate visits	<p>Visits for the purpose of providing end of life support are permitted and numbers of visitors are not restricted in these circumstances.</p>	<p>Visits for end of life support permitted with appropriate PPE as required.</p>	<p>More than 2 visitors/day allowed for visiting a resident who is at the end of life.</p>	<p>Visits for end of life support permitted with appropriate PPE as required.</p>

All states will have established public health orders that set out requirements about entry into and visitors to residential aged care facilities at any point in time. Directions will be updated periodically to align with the evolving COVID-19 situation.

You can keep up to date with changes by visiting the links below:

- [NSW](#)
- [Victoria](#)
- [South Australia](#)
- [Queensland](#)

In all instances, visitors must not enter any aged care facility at all if they:

- have [COVID-19 symptoms](#)
- are a close or casual contact of a person with confirmed COVID-19 in the past 14 days unless they have completed their self-isolation and testing requirements
- are waiting a COVID-19 test result
- feeling unwell
- have returned from overseas in the past 14 days

To assist us in facilitating safe visits, visitors should:

- Organise visits via the Home's booking system to assist in managing density quotient requirements
- Consent to all screening requirements upon entry – Allity Assist and QR codes
- Follow all directions from staff in relation to wearing of PPE, screening and visitor declarations where applicable
- Adhere to all safety measures – if approached by staff, cooperate and follow all instructions
- Practice social / physical distancing
- NOT visit if unwell

Help us protect your loved ones

While not a requirement, as a preventative action, we would like visitors to consider a COVID-19 PCR test 72 hours before visiting your loved one(s). This will give you time to confirm a negative test result prior to visiting.

We thank all of our families and visitors in advance for your cooperation and consideration and look forward to seeing you soon.

If you have any further questions, in relation to visitor access, please don't hesitate to contact your General Manager.

-END-

Information for Residential Aged Care Facilities

Visitor screening checklist

This checklist supports operators of residential aged care facilities (RACF) to screen visitors' eligibility for entry into RACFs, based on the requirements of the current [RACF Direction](#) and the [Arrivals/Arrivals – Associated Directions](#) made under the *Emergency Management Act 2004*.

A visitor may be allowed entrance to the RACF if they answer 'no' to all questions.

Has the visitor:	Yes	No
Been in contact with a confirmed case of COVID-19 within the last 14 days, other than a contact during which appropriate PPE was worn?		
A temperature higher than 38 degrees Celsius; or a history of any of the following in the last 72 hours: fever, chills, symptoms of an acute respiratory infection such as a cough, sore throat or shortness of breath, or loss of taste and smell?		
Not been vaccinated against seasonal influenza (unless an exemption applies).		
Undertaken a COVID-19 test and are awaiting the test result, unless part of routine surveillance testing and are not displaying symptoms.		
From 23 November 2021, arrived from a high-risk interstate or international location within the last 14 days (unless attending to provide end of life care)		
From 6 December 2021, has not been fully vaccinated against COVID-19 (unless a medical exemption has been granted)		
If <u>YES</u> to any of above criteria, the visitor may not be allowed entrance.		

For further information about visiting a RACF during the COVID-19 pandemic, including exemptions and compassionate visits, visit: www.sahealth.sa.gov.au/covidagedcare

For more information

Office for Ageing Well
 Department for Health and Wellbeing
 SA Health, Government of South Australia
www.sahealth.sa.gov.au/COVID2019

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Government
of South Australia
SA Health

Attention visitors



Do not enter if you have arrived from overseas in the last 7 days

Children under 12 years cannot enter if they have arrived from overseas in the last 14 days.

You are not permitted to enter this facility until you receive a negative test result from your day 7 test.

You must get a COVID-19 test within 24 hours of arriving in NSW and again on or after day 7.

NSW Health guidelines
for recent fully
vaccinated arrivals



[www.health.nsw.gov.au/
Infectious/factsheets/Pages/
recent-vaccinated-arrivals-
guidelines.aspx](http://www.health.nsw.gov.au/Infectious/factsheets/Pages/recent-vaccinated-arrivals-guidelines.aspx)